



**Performance Measurement Outcomes**

<u>Function/Program</u>	<u>Measurements</u>					
	<u>2018</u>		<u>2019</u>		<u>2020</u>	
<b>Public Safety:</b> Deputy Response Time <i>(Time it takes on top-priority calls from dispatch to the first officer on scene)</i>	7 min 3 seconds		7 min 21 seconds		7 min 16 seconds	
<b>Probation/Corrections:</b> Percent of adult offenders with a new felony conviction within 3 years of discharge	25.90%		27.08%		26.10%	
<b>Public Works:</b> Hours to plow complete system during a snow event	6-8 hours day shift	8-10 hours night shift	6-8 hours day shift	8-10 hours night shift	6-8 hours day shift	8-10 hours night shift
Average county pavement condition rating	69		69		69	
<b>Public Health:</b> Life Expectancy generally and by sex *	81.3 Years		81.4 Years		81.5 Years	
Male	79.4 Years		79.3 Years		78.9 Years	
Female	83.0 Years		83.0 Years		83.0 Years	
<b>Social Services:</b> Workforce participation rate for MFIP participants	41.10%		40.25%		18.50%	
Participants served in MFIP and DWP	2,478		1,987		2,338	
Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention	**19 out of 348 cases	5.50%	6 out of 298 cases	2.00%	162 out of 1,476 cases	11.00%
<b>Taxation:</b> Level of assessment ratio <i>(If the median ratio falls between 90% and 105%, the level of assessment is determined to be acceptable)</i>	94.40%		94.47%		93.84%	
Met turn-around time of 10 days for recording, indexing and returning real estate documents	99%		99%			
<b>Elections:</b> Accuracy of post-election audit <i>(Percentage of various counties accurate)</i>	100%		non-election year		100%	
<b>Veterans' Services:</b> Percent of veterans surveyed who said their questions were answered when seeking benefit information from their County Veterans' Office	100%		100%		100%	
<b>Parks:</b> Annual number of Visits to Park and Trail System	5,100,000		5,500,000		5,500,000	
Annual number of rounds at Chomonix Golf Course	24,257		19,915		28,258	
Annual Attendance at Bunker Beach Water Park	116,353		116,805		Closed COVID 19	
<b>Library:</b> Number of annual visits	***2,138,078		2,577,498		1,548,999	

\*Data on Life Expectancy come from the National Center for Health Statistics (NCHS) through the National Vital Statistics System (NVSS). The most recent data available are two to four years prior to the reporting date, and are therefore estimates of the current Life Expectancy at birth.

\*\*There are multiple family and system related factors that can affect the maltreatment recurrence performance measure. Our Federal Standard for this is to be less than 9.1%. The state average is 9.0%. Factors could include but not limited to; specific type of allegations being reported, efforts to decrease placement, increased drug use by families etc. Note that 2018 is almost the same percentage as 2016 in spite of 64 more maltreatment incidences in 2018.

\*\*\* 2018 Library visits were down due to the Centennial Library being closed for 4 months for a significant remodel.